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Introduction

The Family Fun Fiesta @ Downtown East is organised and sponsored by NTUC Club, in support of the Labour Movement's U Care initiative.

Objective

The Family Fun Fiesta will be held on 25 and 26 November 2023, with the aim to strengthen family bonding, promote a greater work-life balance and better well-being by enabling members to enjoy a day of fun with their families at Downtown East, at no cost.

Eligibility Criteria

The eligibility criteria are as follows:

- (a) Total Monthly Gross Household Income of \$4,000 and below; OR Per Capita Income of \$1,000 and below if Gross Household Income exceeds \$4,000.
- (b) Members must have at least 6 continuous months of membership at point of application and must not be in arrears.

Note: Family members refer to applicant's immediate family members and they must be staying in the same household in Singapore.

How to Apply

Members who meet the eligibility criteria may submit their applications on OneCare system at <https://ucare.ntuc.org.sg/assistance/>. **Application period opens from 26 October 2023, 0900hrs to 10 November 2023, 2359hrs.**

When and How will Members Be Notified

- (a) From 11 November 2023, 1200hrs, members who successfully applied will receive a link on their registered email address to select their preferred session (either 25 November 2023 OR 26 November 2023), subject to ticket availability on a first come first served basis.

Note: Once member has submitted their preferred session, they will not be allowed to make any change.

- (b) Upon successful registration for their preferred session, they will receive a QR code for 4 admission tickets on their registered email address.
- (c) They will need to present their NTUC union membership card / NRIC and the QR code in exchange for the Family Recreation Package (comprising 4



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admission tickets to Wild Wild Wet and F&B vouchers) on their selected session. The registration counter is located at Downtown East, Begonia Terrace.

Supporting Documents

- (a) Members must submit the following supporting documents together with their applications on OneCare system:

Status of Member	Member with a Singpass account – automatic retrieval of the following information via Myinfo with consent	Member <u>without</u> a Singpass account – manually upload the following information
If Employed	CPF Contribution History (past 15 months)	Payslip (of any recent 3 months in year 2023)
If Self-employed	Notice of Assessment from IRAS (for Year of Assessment 2023)	<u>If the Annual Trade Income is less than \$6,000</u> Copy of acknowledgement after submitting latest IRAS Form 144 (for Work Year 2022)
If Unemployed		<u>If your Annual Trade Income is \$6,000 and above</u> Copy of latest Notice of Assessment from IRAS (for Year of Assessment 2023)
		CPF Contribution History for the past 3 months

- (b) Income Documents from Spouse and/or Family Members (manually upload)
- Copy of Payslip of any recent 3 months in the year 2023 (if employed) OR,
 - Copy of IRAS Notice of Assessment (for Year of Assessment 2023) or Form 144 (for Work Year 2022) (if self-employed) OR,
 - Copy of CPF Contribution History for the past 3 months (if unemployed)
- (c) Supporting Documents for Child/Children
- Photocopy of Member's Child/Children's Birth Certificates OR Education Supporting Document
 - For foreign birth certificate(s), please also submit Certificate of Singapore Citizenship / Re-entry Permit AND Student Pass.



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- (d) Additional proof of residential address required from other family members in the same household other than spouse and children.

Note: Members may be required to submit other supporting document(s) for verification and audit purposes.

Members must submit their application forms and required supporting documents on OneCare system by **10 November 2023, 2359hrs**. Late submissions will not be entertained.

Recreation Package

Each successful applicant will receive a family recreation package to be collected during their selected session, comprising 4 admission tickets to Wild Wild Wet and F&B vouchers.

Note: Terms & conditions apply. NTUC Club reserves the right to make changes to the package without prior notice.

What to Do on Event Day

Successful applicant must present their NTUC union membership card / NRIC and their QR code upon registration at Begonia Terrace on their selected session.

Note: The registration counters open at 8.00am and close at 12.00pm sharp. Latecomers will not be entertained.

How to Get There

One-way free shuttle bus services to Downtown East are available from 8.30am to 10pm, subject to first come first served basis.

<https://www.downtowneast.com.sg/services/pasir-ris-mrt-shuttle>

Other Terms and Conditions

- a) The Family Recreation Package cannot be exchanged for cash and are non-transferrable.
- b) Coupons should be kept safely and presented in reasonably good condition to avoid being deemed unacceptable for use by NTUC Club. NTUC Club reserves the right not to recognise or accept tampered or defaced coupons.
- c) Once the coupons have been received by the successful applicant, it will be his/her sole responsibility to keep them safely. Lost coupons cannot be replaced. Exercising personal responsibility in safeguarding the coupons is advised.



Family Fun Fiesta 2023

In support of:



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- d) To avoid disputes, all successful applicants are advised to arrive on time to collect their recreation packages. NTUC Club will not reimburse any payments at the gates of Wild Wild Wet.

Enquiries

Ordinary Branch members: Please contact your respective Union office.